



QUESTIONS & CLAIMS

US: 1-800-528-7134

Canada: 1-800-661-1069

REPWEST.COM

The purchase of this insurance is not required as a condition of rental. This facility and its employees are not qualified or authorized to evaluate the adequacy of any insurance you may have.

Questions regarding Safestor® should be directed to Ponderosa Insurance Agency, LLC at 877-254-7328. This insurance is provided under a Master policy issued to this facility by an insurer authorized to write this insurance in the state. Your Renters or Homeowners policy may provide the insurance you need. Check with your insurance agent to determine if your personal property stored at a location other than your home or business is covered.

Program Administrator: Ponderosa Insurance Agency, LLC
(CA Lic#0G33228) 866-303-3990.

Underwritten in the U.S. by Repwest Insurance Co.
2721 N. Central Avenue, Phoenix, AZ 85004.
For claims please call 800-528-7134.



In Canada Safestor is underwritten by Chubb Insurance Company of Canada. For claims please call 800-661-1069.

In California: California Department of Insurance Consumer Hotline Assistance 800-927-4357.

For Maryland: Maryland Insurance Administration
Attn: Consumer Complaint Investigation-Property/Casualty Insurance
200 St. Paul Place, Suite 2700, Baltimore, MD 21202.
Phone: 410-468-2000 or 800-492-6116 TTY: 800-735-2258
Fax: 410-468-2334 or 410-468-2307 (Property and Casualty)
mdinsurance.state.md.us/sa/consumer/file-a-complaint.html

STORAGE INSURANCE



-  Will you replace all or a portion of the items in storage if they are damaged or stolen?
-  Is your homeowners or renters insurance deductible more than \$100?

If you answered "YES" to either question, GET COVERAGE NOW!



***COVERAGE YOU CAN'T
AFFORD TO BE WITHOUT!***

WHY PROTECT YOUR POSSESSIONS WITH SAFESTOR®?

Protecting your stored goods from loss or damage is **YOUR RESPONSIBILITY.**

WHAT DOES SAFESTOR COVER?



FIRE



HURRICANE



TORNADO



WIND



EARTHQUAKE



VANDALISM



VERMIN



LIGHTNING



SMOKE



HAIL



BUILDING
COLLAPSE



EXPLOSION



LEAKING
WATER



BURGLARY

Coverage is not limited to the above named perils.

Exclusions: Safestor does not provide coverage for jewelry, furs, watches, money, securities, documents or motorized vehicles, nor is there coverage for any loss resulting from war, flood or climate conditions like rust or mildew. Burglary coverage applies only when there are visible signs of forced entry and a police report has been filed.

See Certificate of Insurance at repwest.com/coi.aspx for a full explanation of coverage and exclusions.

HOW TO PURCHASE SAFESTOR®

Purchase Safestor at the time of rental. It is available on a month to month basis in **\$1,000, \$5,000, \$10,000 or \$15,000 coverage limits, with a \$100 deductible.**

Coverage limits may vary by state. Nonpayment of the monthly insurance premium is considered to be cancellation at the request of the insured.

NEED TO FILE A CLAIM?

Follow this quick and easy claims process.

- ✓ Take photos of damaged items.
- ✓ Use our online claims filing system to submit a claim at repwest.com.
- ✓ Speak to your claims handler before discarding damaged items.



Storage Tips from Safestor:

- Make an inventory list or take photos of your stored items.
- Use a cylinder lock.
- Store your items on shelves or pallets and cover them to protect against dust and moisture.

